

A streamlined platform for digital DMV services and payments

**Empowering state DMVs to collect and disburse critical sources of revenue faster**

PayIt allows agencies of any size to consolidate their DMV processes, such as driver’s license and vehicle registration renewals, and payments into one platform. Available on web, mobile-web and Apple and Android apps, DMVs can meet their constituents wherever they are. For individuals who prefer more traditional methods, PayIt provides interactive voice response (IVR) phone payments and contactless point-of-sale (POS) terminals. These all adhere to the same business rules and workflows as the online solution, creating an ecosystem of payments—with one consolidated administrative portal and reporting dashboard.

**Robust integrations and automated workflows create an easy-to-use citizen experience**



**Data integration**

PayIt connects to existing back-office systems of record through API or flat-file integrations



**Workflow**

By digitizing and automating agency’s business rules, PayIt provides easy-to-use experiences and workflows



**Authentication**

The PayIt platform has a configurable authentication system, allowing constituents to create an account or sign in with Facebook, Apple ID or Google

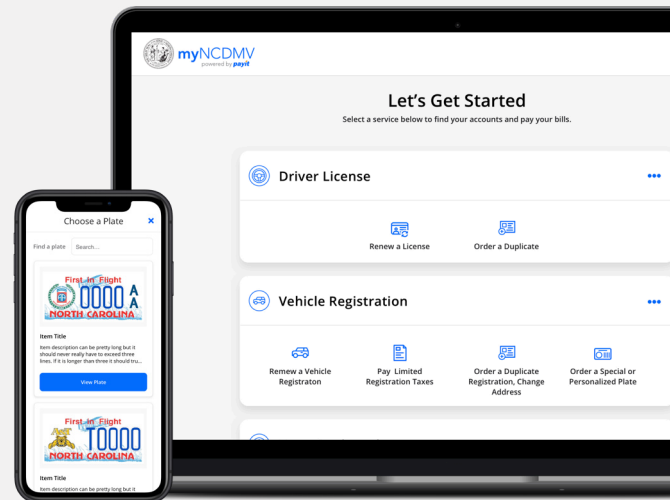


**Digital wallet**

Constituents can store all of their payment information, digital registrations and view receipts all in one place

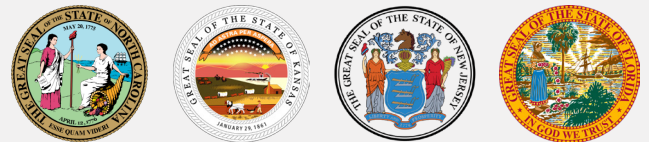
**Omni-channel service delivery**

Constituents can view, manage and pay for DMV services from any device, any time.



**Partnering with DMVs and tolling authorities across the U.S., serving millions of people**

No matter the size of your agency, PayIt’s platform works for you.



Wayne Goodwin  
Commissioner  
North Carolina DMV

Partnering with PayIt to deliver the residents of North Carolina a citizen-centric user experience has made myNCDMV incredibly successful.





## Motor vehicle services in the palm of every Floridian's hands

The State of Florida and the Florida Department of Highway Safety and Motor Vehicles (FLHSMV) partnered with PayIt on an innovative, digital reimagining of how citizens interact with local driver license and motor vehicle service centers.

Launched in 2017, MyFlorida allows citizens to search for their vehicles or vessels and renew up to five registrations at once. Typically, this would require several visits to a local service center, submitting each payment individually or mailing multiple checks. These options are not just taxing on the citizen, but require manual processes by FLHSMV staff members.

With the MyFlorida app, users can also remedy vehicle registration holds, store digital documents, manage receipts and set up due date alerts to keep track of upcoming vehicle or vessel renewals. All of this can be done right from the palm of a citizen's hand—with native Apple and Android apps available.

MyFlorida proved to be an incredibly helpful revenue collection vehicle during the onset of COVID-19. With offices closing and constituents minimizing their in-person interactions, MyFlorida was a safe and convenient way for Floridians to conduct their required motor vehicle business. The FLHSMV saw a 53% increase in app usage and a 153% increase in digital revenue collection during the start of the COVID-19 pandemic.



### The Florida Department of Highway Safety and Motor Vehicles

The FLHSMV makes their vision very clear: A Safer Florida. This means proactively protecting roadways, enhancing online services for motorists and improving customer service.

#### What citizens can do with MyFlorida

- Renew vehicle and vessel registrations
- Order duplicate registration copies
- Renew up to five registrations at once
- Store digital receipts and documents
- Set due date reminders and notifications

**53% increase** in app usage since onset of COVID-19

**15% of all renewals** include multiple vehicles or vessels

