



Canadian municipal services



PayIt, a leading Software as a Service (SaaS) provider of digital government services and payments, is modernizing how constituents all across Canada interact with their local municipalities. The PayIt platform is highly configurable and able to automate any government workflow and their payments, meeting any municipality's business rules.

Streamlining municipal services across Canada

With PayIt, constituents can interact and transact with their local municipality from any device. PayIt's no code, SaaS model allows for rapid deployment of services, new features and updates.

- Pay bills on desktop, laptop, smartphone or tablet
- Set up a single profile with due date alerts and document storage
- Enroll in electronic billing, automatic payments or payment plans
- Interact with multiple levels of government in one application



PROPERTY TAXES



UTILITIES



TICKETS & FINES



**LICENCES &
PERMITS**

Securely storing Canadian's data in Canada

PayIt is built on a microservices architecture and runs securely on the AWS Canada Region Cloud. This means Canadian's data is persisted and stored in Canada, remaining in compliance with regional security laws. PayIt also implements other best-in-class security measures:

- Highest level of PCI compliance
- Payment data is tokenized and never stored
- Disaster recovery systems in place



CASE STUDY

The City of Toronto

PayIt and the City of Toronto have partnered on MyToronto Pay, a platform that allows residents, businesses and visitors to interact with the City in a more modern and convenient way.

Starting in early 2022, Torontonians were able to pay property taxes, utility bills and parking violations all from one user experience. Permits, licenses and court fines will be available for payment in phase two of implementation.

Currently, residents have to navigate separate experiences and payment portals to conduct their business. This partnership allows the City to consolidate a number of essential services into one easy-to-use web and mobile application.



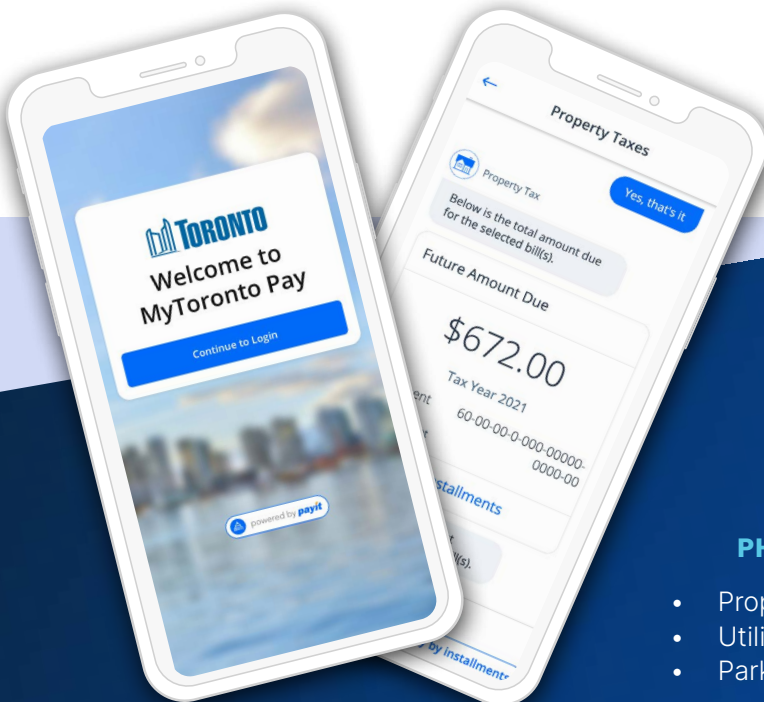
\$11 MILLION RETURN ON INVESTMENT

The City of Toronto has calculated a return on investment of \$11 million over the five-year term of the contract



JOHN TORY
MAYOR OF TORONTO

This is a step forward in modernizing our government and improving the customer experience for the residents we serve. Residents, businesses and visitors to Toronto want a simple, consistent and connected interaction with the City and this new service offering will help us deliver just that.



MyToronto
PAY

PHASE ONE LAUNCH

- Property tax payments
- Utility bill payments
- Parking violation payments

PHASE TWO LAUNCH

- Municipal permit payments
- Business licence payments
- Court fine payments