payit

Utilities

A streamlined platform for digital utility services and payments

Data Integration
PayIt connects to existing back-office systems of record through API or flat file integration

GovWallet
Residents can store payment information, account information and view receipts in one place

ProSight Administrative Portal
Robust reporting designed for government agencies delivers 24/7 real-time transaction data and enables data-driven targeting throughout the payment cycle

ProSight

| Award-winning software for government

Gartner
Recognized government SaaS vendor

NASCIO STATE IT RECOGNITION AWARDS

100 GOVTECH COMPANY 2022

statescoop 50 AWARDS

GOVERNMENT EXPERIENCE AWARDS

SMART 50 AWARDS

| Interactions between residents and utility departments are now easier than ever.

Our online interface streamlines utility billing and delivers secure, real-time payment processing and reporting for your employees.
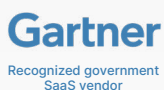
PayIt's Courts solution allows your court staff to:

- ☑ Increase operational efficiency and minimize risk
- ☑ Improve revenue collection velocity
- ☑ Reduce delinquent payments
- ☑ Free up time for reinvestment in aspirational projects

A customizable digital platform so your residents can:

- ☑ Pay utility bills online: water, gas, electricity, sewage, trash recycling and more
- ☑ Receive payment reminders and set up AutoPay options
- ☑ Link property and utility accounts for one-stop payment convenience

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payitgov.com

payit

Deploying PayIt leads to nearly $150 million collected in vital water and refuse revenue

Launched in 2017, grpayit allowed the The City of Grand Rapids, MI, to create an all-in-one platform for utility bill collection, along with other essential city services (property tax, 311 and community development loans). Available on web, mobile and app, constituents are able to interact with The City of Grand Rapids in the way they see fit.

The revenue collected from utility bills is vital to both the City's operations and their constituents. With a diverse population of nearly 200,000 people, Grand Rapids is the second largest city in Michigan. With such a wide-ranging constituency, the City recognized that providing a simple-to-use system was essential. The year-over-year increases in adoption and revenue collection are a testament to that, with over 166,000 individuals creating grpayit accounts.

With the help of PayIt, Grand Rapids is delivering a constituent-first experience to handle essential City business, with even more features and functionality to come.

The City of Grand Rapids, Michigan

The City of Grand Rapids' mission is to elevate the quality of life through excellent City services. Their vision is to be recognized as an equitable, welcome, innovative and collaborative city.

What constituents can do with grpayit

- Find, view and pay water and refuse bills
- Enroll in electronic billing (eBilling)
- Schedule automatic payments (AutoPay) for water bills
- Store digital receipts and document copies

$149.43 million in online utility revenue collected	**27% increase** in online refuse revenue collected YoY
(As of July 2021)	(2020 vs. 2019)

grpayit is accessible to constituents from any device. This allows The City of Grand Rapids to meet their constituents wherever they are.

- Desktop and laptop
- Tablet
- Mobile (web and app)