

A streamlined platform for property tax collection and disbursement

Empowering city and county governments to collect and disburse critical property tax revenue faster

PayIt allows agencies of any size to consolidate their property tax processes and payments into one platform. Available on web, mobile-web and Apple and Android apps, local governments can meet their constituents wherever they are. For individuals who prefer more traditional methods, PayIt provides interactive voice response (IVR) phone payment systems and contactless point-of-sale (POS) terminals. These all adhere to the same business rules and workflows as the online solution, creating an ecosystem of payments—with one consolidated administrative portal and reporting dashboard.

Robust integrations and automated workflows create an easy-to-use citizen experience



Data integration

PayIt connects to existing back-office systems of record through API or flat-file integrations



Workflow

By digitizing and automating agency's business rules, PayIt provides easy-to-use experiences and workflows



Authentication

The PayIt platform has a configurable authentication system, allowing constituents to create an account or sign in with Facebook, Apple ID or Google

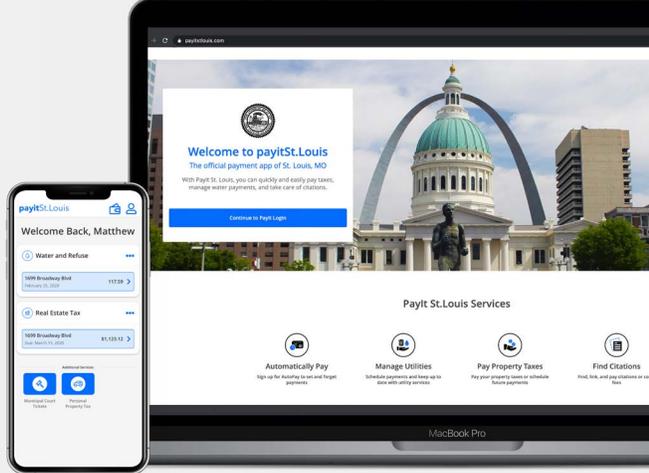


Digital wallet

Constituents can store all of their payment and property information and view receipts for one-time or automatic payments in one place

Omni-channel service delivery

Constituents can view, manage and pay their tax bills from any device, any time.



Partnering with cities and counties across the U.S., serving over 80 million people

No matter the size of the city or county, PayIt's platform works for any agency.



Alan Howze
Assistant County Administrator
Wyandotte County, KS

Previously, treasury staff was manually reconciling online transaction payments, and it consumed multiple hours in a day. Now, that reconciliation is being automated, it's saved hours of employee time.



Deploying PayIt leads to record tax collection year for Beaufort County, South Carolina

Launched in 2016, myBeaufortCounty allowed the Treasurer’s Office to create an all-in-one platform for property tax collection. Available on web, mobile and app, constituents were able to interact with Beaufort County in the way they see fit.

The revenue collected from property taxes is vital to both the County’s operations and their constituents. With a population who’s median age is seven years above the national average, Beaufort County Treasurer Maria Walls understood that providing a simple-to-use system was essential. The year-over-year increases in adoption and revenue collection are a testament to that. “Our collection rate is higher than it has ever been. When you make it easy and convenient for customers to pay, it’s a win-win,” said Walls.

With the help of PayIt, 2020 was a record year for Beaufort County. Not only did the county see the highest property tax collection rate ever, but it was the first year that online payments exceeded all other forms of payment (in-person, mail, etc.).



The Beaufort County Treasurer’s Office

The Treasurer serves as the County’s chief banker and investment officer and has the statutory responsibility of collecting and disbursing all real, personal and motor vehicle property tax revenues.

What constituents can do with myBeaufortCounty

- Find, view and pay property tax bills
- Enroll in electronic billing (eBilling)
- Schedule payments (ManagedPay) and make partial payments
- Store digital receipts and document copies

46% increase in online revenue collected YoY (H1 2020 vs. H2 2019)

160% increase in online revenue collected over previous vendor (2016 vs. 2017)

myBeaufortCounty is accessible to constituents from any device. This allows the Treasurer’s Office to meet their constituents wherever they are.

- Desktop and laptop
- Tablet
- Mobile (web and app)

